# Release Notes

# DocAve Version 4.1.5.0 Release Date: August 16, 2007

#### **New Features**

- General
  - o DocAve System Recovery
    - DocAve configuration data can be recovered with this feature
  - Scheduled Job Monitor Enhancement to support all types of plans including Archiver, Content Manager, SPDR-PR and SPDR-HA
  - o Upgrades the Tomcat version from 5.5.17 to 5.5.23
    - Tomcat upgrade will only work for new installations.
- Content Manager
  - o Content Manager now supports data replication of a single source to multiple destinations
    - Due to limitations with the current implementation, one to many replication is only supported with scheduled jobs. Manual one to many replication will be released 9/1/2007.
- SPDR PR (SharePoint Disaster Recovery Platform Recovery)
  - o SPDR-PR out-of-place restore
  - o SPDR-PR cluster support
  - o SPDR-HA SQL mirroring
  - SPDR VDI supported
- Public Folder Migrator
  - Incremental migrations are supported

# **Bug Fixes**

Summary:

Having "/" in the password for the Network Drive User Account does not let you Save or test the Drive.

• Summary:

Out of place restore of the SP2003 upgraded subsite problem

• Summary:

The backup job runs alphabetically, but the virtual server in the GUI is not alphabetical.

#### Fixed "Site lock" issue

Description:

Added a check box in the site level backup plan GUI to indicate that the Agent would be locked during the backup. By default the agent is locked.

#### Item level backup failed

Description:

The customer failed to complete the Item level backup job and receives a failed message in the



detail job report: "The process cannot access the file because another process has locked a portion of the file. Backup Job failed".

#### SP2003 and SP2007 site level backup problem

#### Description:

The job monitor indicates that the site level backup job failed but the task manager on server shows that the jobs are still running.

# DocAve Agent uninstall problem

#### **Description:**

The agent had been uninstalled, but the GUI keeps sending email notifications that the backup job failed.

#### **Live Migrator Issue**

#### Description:

Customer failed to migrate a list from SP2003 to MOSS2007.

#### SP2007 subsite level backup issue

#### Description:

The event log, complains about illegal chars.

# DocAve Backup Migrator 2003 to 2007 Issue

### **Description:**

List properties and securities are not properly migrated from SP2003 to MOSS2007.

#### Installation problem for DocAve Client

#### Description:

"Modify" during the installation process doesn't pick up the real installation path.

# **Backup Migrator issues**

#### Description:

User and groups are missing after migrating the site and sub-site.

#### SP2007 Item Restore

#### Description:

List Content Types cannot be backed up or restored properly.

#### SP2003 Item level restore problem

#### **Description:**

Item Level Restore does not restore the Attendee List.

#### **DocAve Migrator Problem**

# Description:

Customer is trying to migrate the entire 2003 portal (sites and areas) over to MOSS2007; however, they keep getting an error "Cannot find the list item for the attachment".

#### Item level backup job fails every 2 weeks

#### **Description:**

Problem adding active directory users to the DocAve account: If 2 users are editing the account at the same time; there will be an error message.

# SP2003 item level cross restore problem

#### Description:

If the destination home area has been renamed, the cross restore job will fail at 10%.

#### **Backup Migrator issues**

**Description:** 

Backup Migrator Security issue.

# Item level backup job failed every 2 weeks

Description:

The connection between Tomcat and SQL server is intermittent, which causes DocAve item level backups to fail. Added the retry logic.

#### Migrator Issue

Description:

The "Approved" list item attachments cannot be migrated properly.

#### **Item Restore**

Description:

Changing the url of the default document library, after a restore will cause some problems.

#### Memory leak problem in TrashBin

Description:

After restarting the client service, everything is fine, but after a few hours, errors like "Not enough storage to complete the operation" "Out of memory exception" will appear in event log. The web part cannot browse trash bin data.

#### Item level backup and restore problem

Description:

Item level backup and restore cannot restore the portal listing property.

#### Item level backup

Description:

Sometimes the customer's backup job will fail with errors stating that the backup has run out of memory.

#### Item Restore for SP2003

Description:

The customer gets a "language is not supported" error when restoring the site.

#### **Archiver problem**

<u>Description</u>: (following is the description from the customer)

The time stamp on the file was June 14th. I only stumbled across the issue today as I modified the topology of my farm. Historically, I have been running Query and Index on the application server. I changed this today and placed Query on both of my end user WFEs and have the Index service running without Query on the APP/SSP box. Upon making this topology change I started to note that the icons rendered on one of the end-user WFEs, but not on the other. After a bit of digging, I eventually found the modified docicons.xml file. The "broken" server contained 240 extra lines that I suspect are related to DocAve Archiver. On a quick glance I didn't observe any errors with the XML formatting.

# Item level backup and restore for SP2003

**Description:** 

The customer backups an area with area listing, but cannot see the item under the area. DocAve did not backup and restore the area listing group -- AreaGroup.

#### SP2003 to MOSS2007 Migrator

Description:

Customer gets a problem when attempting to migrate a site without "Security" selected.

#### TrashBin issue

#### Description:

The customer has TrashBin installed, but when the user attempts to delete an item the TrashBin throws an error.

#### Item level backup

#### Description:

Backup failures or skipping issues.

#### Migrator

#### Description:

The customer was unable to migrate the ASPX pages for the meeting workspace.

# Site level backup for SP2003

## **Description**:

Customer is running site level backup and they get the error messages in the detail job report "Values cannot be NULL".

# Item level backup and restore problem

#### **Description**:

Customer is having an error regarding a particular site. When they disclude that site, backup is successful. If they only backup that one site it is also successful.

# **Backup data migration**

#### **Description**:

Backup migrator cannot bring back the right time stamp in the version history and also the version number is messed up, jumps from v1,2,3,4,5 to v8.

#### Item level restore

#### Description:

The customer fails to backup and restore the files checked out in document library for MOSS2007.

#### Item level restore for MOSS2007

#### Description:

After trying to restore an entire site, the site page is not restored properly.

# **Archiver for SP2003**

#### **Description**:

Customer is on latest version and can't archive using the wildcard \*.\*.

#### Item level backup for SP2003

# **Description**:

The path that DocAve picks up is different than where the document is located. The customer receives error messages when completing an item level backup job.

#### Item level restore for MOSS2007

#### Description:

DocAve didn't backup the calendar with "/" in the name.

# DocAve SPDR-PR GUI problem

# Description:

Customer has two farms. For the first farm, he is able to select all the nodes and save the plan. But for the second farm, when he selects all nodes and saves the plan, he gets an error "Farm, Web Services, ... already exist in other plans".

# **Additional Notes**

- o Patch 4.1.4.1011b: Fixes the problem of the content type template not being restored properly by the 2007 item level.
- o Patch 4.1.4.1012b: Permits a way to do site grouping so that not too many extra groups are created.
- TrashBin problem fixed in both TrashBin 1.1 and DocAve 4.1 Trashbin:
  Description: In prune logic, split deletion into smaller batches instead of current table level.