

File Share Navigator 3

Release Notes

Service Pack 2

Release Date: October 2016

File Share Navigator 3 SP2 Update Details

The following table provides important update details specific to File Share Navigator 3 SP2.

Required Minimum Version for Direct Update	File Share Navigator 2 SP1 or later is required to directly update to File Share Navigator 3 SP2.
Supported SharePoint Version/Patch Levels	SharePoint 2013, SharePoint 2010 or SharePoint 2016. .
New License Required?	If you are updating directly from File Share Navigator 2 SP1 or Navigator 3 SP1, an updated license is required to run File Share Navigator 3 SP2. Please contact AvePoint Support for an updated license.
IIS Reset Required?	During the update process, IIS is reset on the server where File Share Navigator is being updated.

New Features and Improvements

- Enhanced the GUI to HTML 5 for improved user experience when uploading documents.
- Support SharePoint 2016 in File Share Navigator 3 SP2.
- Added the **Enable Preview** option in **File Share Settings** which allows users to enable or disable the Preview feature separately for each File Share Links list.
- Added the **Preview** button in the Open Menu for each item in SharePoint 2013 and SharePoint 2016.
- Optimized the code to prevent the File Share Navigator service unavailable error after installation.
- Optimized the code to improve synchronization performance.
- Users can now choose whether or not to install the Preview Service by selecting/deselecting the **Preview Service** option during the DocAve File Share Navigator Installation Wizard. If you deselect the Preview Service option during the installation, you can still install the preview service later by running the installation wizard again.
- Improved error handling of unavailable service errors. If the File Share Navigator service is unavailable after installing or updating File Share Navigator, you can automatically restart the SharePoint Timer Service and reactivate the File Share Navigator Service feature to fix this issue.

Known Issues

- When accessing SharePoint 2010 through Internet Explorer 8, the Upload Multiple Documents feature for File Share Navigator does not work.
- Due to a technical limitation, there is no Preview option in the Open Menu or in the ribbon in the File Share Links lists.
- When accessing a File Share Navigator list through Internet Explorer 8, clicking the link in **HTTP Link** column to download the file does not work. This is due to an Internet Explorer 8 limitation.
- If File Share Navigator 2.1.0.0 is installed in SharePoint 2010, File Share Navigator 3.1.0.0 is installed in SharePoint 2013, and the Content Database of the Web Application where the File Share Links list exists in SharePoint 2010 is attached to the Content Database of a newly created Web Application in SharePoint 2013, the user cannot find the scheduled job of the corresponding File Share Links list in **Central Administration (Monitoring > Timer Jobs > Check job status)** after updating the Site Collection.

This occurs because the scheduled job data is stored in the Config Database, and the Config Database in SharePoint 2010 is not attached to SharePoint 2013.

- In a File Share Links list, after the user performs a synchronization job and navigates to **List > RSS Feed**, the HTTP Link information cannot be displayed because of SharePoint's restrictions.
- After you uninstall File Share Navigator, the **Preview Server Settings** in SharePoint (**Central Administration > DocAve File Share Navigator Settings > Preview Service Configuration**) will not be deleted.
- In a File Share Links list, after the user performs a synchronization job and navigates to **List > RSS Feed**, the UNC Link field is not a clickable link because of SharePoint's restrictions.
- In the Thumbnail view of a File Share Links list, the user can click a file thumbnail to preview the file. However, the user will fail to download the file by clicking the **Download Directly from the File Share** button on the top right corner of the previewing page. An error page displays indicating that the browser cannot display the webpage.
- In a SharePoint 2013 site, if the name of the site or the File Share Links list contains spaces, an error message displays after the user switches another authorized account to log into the list or the site. The list or site URL displays the redundant number, 25 among the escape characters representing the spaces. For example, if the list name is **force sync permission**, **force%2520sync%2520permission** is displayed in the incorrect list URL. After you delete the redundant 25 (the name will be **force%20sync%20permission**), the list can be displayed normally.
- In the File Share Links list on an Android mobile device, the user fails to download files either by clicking the Download button when previewing files in the list or by clicking the HTTP link of the corresponding file in **All Links** view.

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